

WELCOME HOME!!

NEWS BETWEEN AMIGOS



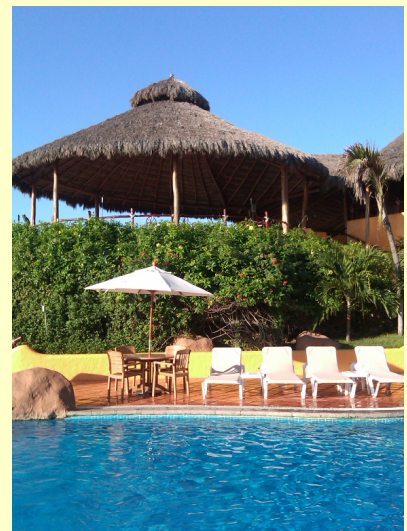
Once again we are happy to **WELCOME YOU HOME**. Here, in our latest Newsletter, we at Fairmont Rancho Banderas wish to share, with all our members and guests what has been going on at the resort. It was a very interesting year in Puerto Vallarta in 2009 we look forward to 2010 having you enjoy another memorable vacation with us.

Happy New Year and best wishes to you and your families from all of us here at Fairmont Rancho Banderas!!



RANCHO LOOKING SHARP AGAIN !!!

Fairmont Rancho Banderas has been on the move having made some major improvements to the villas and areas in 2009. We were able to complete phase 3 of our refurbishing program in all of the 200 Building two bedroom units and 80% of the units in the 100 Building. This phase of refurbishing included replacing and upgrading all appliances; installing new, improved PVC sliding doors and flat screen TVs in the living area; repairing all granite counter tops; and in the 2&3 bedroom units, we installed 4-burner stoves with larger burners for easier cooking. The cupboard doors have been replaced with natural pine wood, along with the entrance doors. We are also installing keycard locks in all renovated rooms as we go. The remaining villas in the 100 Building will be



finished in the spring of 2010. We also had some major landscaping improvements and repair to the pool take place in 2009. The pool renovation is a very large and expensive undertaking but we were able to get approximately 30% of the work done in 2009. We will be working again in 2010 to complete this extensive project and hope to finish by November 2010. The retro includes replacing broken tiles in the pool and replacing some tiles with a special painted surface. This will reduce maintenance and last longer than the original tiles. We have also started replacing the floor tiles around the pool and will finish the upper deck area in the spring of 2010. We have replaced all pool furniture with new high quality lounge chairs.

The 300 Building villas were given a facelift last year as part of phase 2. This included flat screen TVs, new art work, new Tommy Bahamas ceiling fans, new colorful bedspread, designer curtains and accessory packages. The plan for 2010 is to start phase 3 of the renovations in the 300 building this fall.



The 400 Building will be getting a facelift starting this year. These units are six years old now and are starting to show some wear, so a plan will be put in place this year to get this started. Most likely they will be completed in 2011, but we will do what we can this year.

It is our goal to make and keep Rancho Banderas as beautiful and breathtaking as it was when it was built, and to keep the standards of our service and staff to a level far above all others. Your comments are welcomed and can be communicated to us through email: contactus@ranchobanderas.com or mailing them to us at **Carretera a Punta de Mita KM 8.3, Playa Destiladeras. Bahía de Banderas, Nayarit. C.P. 63732, México.**

WEDDINGS IN PARADISE!



CONGRATULATIONS TO:

CHERI BLASCHUK & KIER TAYLOR

Cheri and Kier wed last July 15th 2009 in our beautiful beach.

CLAUDIA NAVA & HUGO QUINTANAR

Claudia and Hugo wed last October 31st 2009

Fairmont Rancho Bandera's family wishes both of you the best.



Dear Members, please let us be part of that meaningful moment in your lives. Contact us for Wedding & Special Events information and inquire about our packages. We have a very special place for that very special occasion.

If you have any questions regarding planning of your special event please contact us at contactus@ranchobanderas.com.

DINING



[Relaxo Restaurant](#) has redesigned its menus and invites you to come and test chef's newest creations. Our staff will exceed your every need. If we do not have what you want, simply ask, and we will get it for you. The view from Relaxo Restaurant is breathtaking, and watching the sunset in the evening or whales breaching all afternoon is an experience to remember forever. The new menus feature a wide range of sea food, meats, pastas and snacks, as well as some of our traditional Mexican dishes.

[Relaxo Bar & Lounge](#) is the perfect place to enjoy one of our famous Margaritas or a glass of wine while gazing at the most amazing sunsets on the Bay. We have upgraded our entertainment systems and now all the sporting events are available with special's going on during all game times. Please check it out when you are on site. If you want to watch something, just let us know and we can make it happen for you.



We have been working on a variety of meal plans for you. We will have this information available in January, so please ask, as it is a very economical way to vacation.

Some of the proposed options.

- **BAP** - Breakfast Plan
- **MAP** - Breakfast & Lunch Plan or Breakfast & Dinner Plan
- **FAP** - Breakfast, Lunch & Dinner Plan

THINGS TO DO....

Whether you plan to spend your days lying on our beautiful beaches or venturing into the mountains, you'll find that there are plenty of things to see and do while vacationing in the area.



Fairmont Rancho Banderas offers a wide variety of tours and excursions for you and your family. From our New Rancho Tequila Tour to our City Tour or San Sebastian Adventure, we have something for everyone. Ask for personal tours.

Endless activities, things to do, rich culture and breathtaking scenery provide an unforgettable vacation experience and a wealth of attractions in Riviera Nayarit, México.

We look forward to helping you select the tours that will be perfect for you and your family. Please contact our Concierge at contactus@ranchobanderas.com

MASSAGE CENTER

Fairmont Rancho Banderas has continued to improve spa services that are specifically designed to relax, pamper and rejuvenate you.

We offer five different kinds of massages: therapeutic, reflexology, relaxing, hot rocks and zen shiatsu. Also, we have facials, manicure, and pedicure, all of these services accompanied by the sounds of nature.



Be sure to check out our packages too!! Our massage packages were created for those enthusiasts who can't just pick one service. Reservations are available through our front desk or Concierge.

Packages:

1. Therapeutic massage 45 minute + cleaning facial \$49.00 usd
2. Buy four massages and get one 45 minute therapeutic massage free.
3. Therapeutic massage 45 minute + manicure or pedicure \$39.00 usd

Offers expire on March 15th, 2010

You deserve to be pampered!! Ask about Special Packages and discounts!

Also you can pre-book any of this service by sending us an email to contactus@ranchobanderas.com. Ask for promotions and packages.

RELAXO RENT A CAR

WE HAVE YOUR TRANSPORTATION ASSURED!! Take one of our new compact cars and go! Relaxo Car Rental is the perfect choice to complete your vacation.

Instead of paying cabs and public buses, why don't you drive away on Mexican roads, be captivated by the beautiful surroundings, beaches, fishing villages and interact with its culture.

Enjoy the outstanding beaches of the area, just a few minutes from Fairmont Rancho Banderas. Spend the day enjoying the fantastic views, go shopping, surf or play golf nearby. Book your rental car through us. We are safe, convenient and reliable. We provide your travel guide and assistance, and the best insurance rates. **DISCOVER THE MAGIC OF THE MEXICAN GOLDEN COAST ON YOUR OWN...!!!**

We can also deliver the car at the airport for arrival! Please contact us at contactus@ranchobanderas.com

Additional transportation information, please refer to our website <http://www.ranchobanderas.com/directions.html>



MEMBERS SERVICES ON SITE

Member Services Representatives invite you make an appointment when you are on site to discuss how you can manage your program the most effective way and make sure you understand your options on usage. **Did you know there are ways for you to get two weeks for the price of one?** Many owners have programs that allow them to get double the time for the same points. This may apply to you and is worth checking into. We are also here to show you how to bank or deposit your time so that you do not lose your points for a given year. Make sure you know your commencement date and banking deadlines. Send us an email if you have questions at reservations@ranchobanderas.com.

If you have any feedback on this service please contact us at contactus@ranchobanderas.com. We appreciate your time and comments.

LEARN HOW TO OPTIMIZE YOUR POINTS!

Learn how to maximize the value of your points. In some cases you can even get 2 for 1.

For more information, please contact our Member Services Representatives at reservations@ranchobanderas.com or call us at 011-52-329-291-7000 ext. 1050 between 10 am and 4 pm Central Time from Monday to Friday. A representative will be happy to teach you how to manage your points and show you the best way to get more value for the same cost.

RESERVATIONS

If you wish to reserve a vacation at Rancho Banderas or book with an Exchange Company, please contact the reservations office to inquire about space.

Be sure to check your point balances and expiry dates. If you cannot travel to your home resort because of too short notice, you may always deposit with Interval International or DAE Live as long as it is four months prior to the last day of your use year.

Example: Use year **January 1st**
 End Use year **December 31st**
 Expiry for Exchanges or Banking **August 31st**

If you do not have a membership with an exchange company, you may sign up for one through:

Interval International: **www.intervalworld.com**
1-800-235-4000/ 305-666-4063
Membership Fee varies. Ask for more information.

DAE Live: **www.daelive.com**
1-800-468-1799 No membership fee required.

To book your last minute space or exchange your points for a week elsewhere, contact our office at reservations@ranchobanderas.com or call us at **011-52-329- 291-7000**

TOP QUESTIONS...



What is the procedure for depositing a week for an exchange?

If you want to deposit your week with Interval International, Holiday System or Dial an Exchange, call us first at +52 (329) 291 7000 ext 1050 or email us at reservations@ranchobanderas.com. We will assist you with making a reservation that you can deposit with the exchange company or, in some cases; we can make the deposit for you.

What are my options if I cannot use my points during my current use year?

If you are not going to use your points during the current use year, you have the option of banking to the following use year (review 4.2 of Rules and Regulations) or depositing to an exchange company.

What are the booking procedures for my points?

You can submit your reservation request by fax, on-line or by email.

If you wish to fax your reservation, you may call the Reservations Call Center. An agent will fax a reservation form to the number you provide. Please fill out the form and fax back either to 011-52-329-291-7079. A reservations agent will fax back either a confirmation or a response regarding your request.

In order to make a reservation request on line, please refer to our website www.ranchobanderas.com. Click on the menu item called "Reservations". A window will appear asking for a user name and a password.

Member's password is:

User: rbmember

Password: relaxo

When you enter this secure information into that window, you will need to enter your contract number for it to open up a reservation request page, allowing the user to book a reservation, bank their points or deposit their points with Interval International. Once all information has been submitted, an agent from the reservations department will respond to the member.

You can also send your reservation request to reservations@ranchobanderas.com and a reservation agent will contact you!

For general inquires regarding reservations such as; confirming a reservation, consulting your points status, cancellations, banking your time to the following year, confirming a reservation, depositing your time to Interval International for an exchange week, etc; please e-mail to the reservation center at reservations@ranchobanderas.com

CONTACT INFORMATION



Fairmont Rancho Banderas:

Carretera a Punta de Mita Km. 8.3
Playa Destiladeras
Bahía de Banderas, Nayarit
CP 63732, México

From USA/Canada **011-52-329-291-7000**
Email: contactus@ranchobanderas.com

Assessment Fees:

Check payable to Management:

Resorts West
Management Group Ltd.

Mail to:

Accounts Administrator
c/o Rancho Banderas
5799 - 3 Street SE,
Calgary, AB T2H 1K1
Canada

Business Hours:

Monday to Friday, 8 am to 4 pm
Mountain Standard Time

Telephone:

(403) 451-1242

Toll Free Phone:

1-877-451-1241

Fax:

(403) 451-1163

Toll Free Fax:

1-877-451-1239

Email:

assessments@ranchobanderas.com

Finance:

Check payable to:

Fairmont Funding Inc.

Mail to:

5799 - 3 Street SE,
Calgary, AB T2H 1K1
Canada

Telephone:

(403) 451-1164

Toll Free Phone:

1-877-451-1164

Fax:

(403) 451-1163

Toll Free Fax:

1-877-451-1239

Email:

ffi@fairmontcanada.com